## TABLE OF CONTENTS

| FOREWORD4  |
|--|
| INTRODUCTION:5   |
| SECTION 16   |
| CHART 1: PERCENTAGE DISTRIBUTION OF ESTABLISHMENTS BY SECTOR, 20148  |
| CHART 2: NUMBER OF ESTABLISHMENTS BY TRADE REGION, 20149   |
| CHART 3: DISTRIBUTION OF ESTABLISHMENTS COVERED BY YEAR OF OPERATION, 20149  |
| CHART 4: NUMBER OF ESTABLISHMENTS BY MAJOR ECONOMY, 2014 10  |
| TABLE 1: NUMBER OF ESTABLISHMENTS BY DZONGKHAG AND PERCENTAGE SHARE, 201411  |
| CHART 5: NUMBER OF HUMAN RESOURCE REQUIREMENTS BY STATUS OF EMPLOYMENT, 201412   |
| CHART 6: PERCENTAGE SHARE OF HUMAN RESOURCE REQUIREMENT BY TRADE REGION, 201412  |
| CHART 7: NUMBER OF HUMAN RESOURCE REQUIREMENT BY QUALIFICATION, 201413   |
| TABLE 2: TOP TEN TRAINING COURSES OFFERED BY TRAINING INSTITUTES, 2014   |
| CHART 8: PERCENTAGE DISTRIBUTION OF QUALIFICATION REQUIRED TO AVAIL TRAINING COURSES OFFERED BY TRAINING INSTITUTES, 2014 14 |
| CHAPTER 1-ESTABLISHMENT DETAILS15  |
| TABLE 1.0: NUMBER OF ESTABLISHMENTS BY MAJOR ECONOMIC ACTIVITY BY TRADE REGION, 2014   |
| TABLE 1.1: NUMBER OF ESTABLISHMENTS BY MAJOR ECONOMIC ACTIVITY AND CATEGORY OF ESTABLISHMENT, 201416                         |
| TABLE 1.2: NUMBER OF ESTABLISHMENT BY MAJOR ECONOMIC ACTIVITY AND NATIONALITY OF OWNERSHIP, 201416                           |
| TABLE 1.3: NUMBER OF ESTABLISHMENTS BY MAJOR ECONOMY ACTIVITY AND YEAR OF OPERATION, 201417                                  |
| TABLE 1.4: SURVEYED ESTABLISHMENT BY SECTOR AND TRADE REGION, 2014   |
| TABLE 1.5: NUMBER OF ESTABLISHMENTS BY SECTOR AND YEAR OF OPERATION, 201419  |
| TABLE 1.6: NUMBER OF ESTABLISHMENTS BY SECTOR AND TYPE OF LEGAL ORGANIZATION, 2014   |
| TABLE 1.7: NUMBER OF ESTABLISHMENTS BY SECTOR AND NATIONALITY OF OWNERSHIP, 201421   |
|  |

| TABLE 1.8: NUMBER OF ESTABLISHMENTS BY SECTOR AND CATEGORY OF ESTABLISHMENTS, 201421                        |
|---|
| TABLE 1.9: NUMBER OF ESTABLISHMENT BY YEAR OF OPERATION AND TRADE REGION, 201422                            |
| TABLE 1.10: NUMBER OF ESTABLISHMENT BY TYPE OF LEGAL ORGANIZATION AND YEAR OF OPERATION, 201423             |
| TABLE 1.11: NUMBER OF ESTABLISHMENTS BY YEAR OF OPERATION AND NATIONALITY OF OWNERSHIP24                    |
| TABLE 1.12: NUMBER OF ESTABLISHMENT BY YEAR OF OPERATION AND CATEGORY OF ESTABLISHMENT, 201424              |
| TABLE 1.13: NUMBER OF ESTABLISHMENT BY TYPE OF LEGAL ORGANIZATION AND NATIONALITY OF OWNERSHIP, 201424      |
| TABLE 1.14: NUMBER OF ESTABLISHMENT BY TYPE OF LEGAL ORGANIZATION AND TRADE REGION, 201425                  |
| TABLE 1.15: NUMBER OF ESTABLISHMENT BY TYPE OF LEGAL ORGANIZATION AND CATEGORY OF ESTABLISHMENT, 201425     |
| TABLE 1.16: NUMBER OF ESTABLISHMENT BY NATIONALITY OF OWNERSHIP AND CATEGORY OF ESTABLISHMENT, 201426       |
| TABLE 1.17: NUMBER OF ESTABLISHMENT BY TRADE REGION AND NATIONALITY OF OWNERSHIP, 2014                      |
| TABLE 1.18: NUMBER OF ESTABLISHMENT BY TRADE REGION AND CATEGORY OF ESTABLISHMENT, 201426                   |
| CHAPTER 2- HUMAN RESOURCES REQUIREMENT, 201427  |
| TABLE 2.0: NUMBER OF HUMAN RESOURCES REQUIREMENTS BY MAJOR OCCUPATION BY STATUS OF EMPLOYMENT, 201427       |
| TABLE 2.1: NUMBER OF HUMAN RESOURCES REQUIREMENTS BY MAJOR ECONOMY AND STATUS OF EMPLOYMENT, 201428         |
| TABLE 2.2: NUMBER OF HUMAN RESOURCE REQUIREMENTS BY SECTOR AND STATUS OF EMPLOYMENT, 201429                 |
| TABLE 2.3: NUMBER OF HUMAN RESOURCE REQUIREMENTS BY QUALIFICATION AND STATUS OF EMPLOYMENT, 201429          |
| TABLE 2.4: NUMBER OF HUMAN RESOURCE REQUIREMENTS BY CATEGORY ESTABLISHMENT AND STATUS OF EMPLOYMENT, 201430 |
| TABLE 2.5: NUMBER OF HUMAN RESOURCE REQUIREMENTS BY TRADE REGION AND STATUS OF EMPLOYMENT, 201430           |
| CHAPTER 3-TRAINING31  |
| TABLE 3.0: NUMBER OF COURSES OFFERED BY TRAINING INSTITUTES FOR BACHELOR DEGREE, 2014                       |
| TABLE 3.1: NUMBER OF COURSES OFFERED BY TRAINING INSTITUTES FOR CLASS XII, 2014                             |

| TABLE 3.2: NUMBER OF COURSES OFFERED BY TRAINING INSTITUCTURES X, 2014       |          |
|--|----------|
| TABLE 3.3: NUMBER OF COURSES OFFERED BY TRAINING INSTITUCLASS VIII, 2014     | UTES FOR |
| TABLE 3.4: NUMBER OF COURSES OFFERED BY TRAINING INSTITUCTION CLASS VI, 2014 |          |
| TABLE 3.5: NUMBER OF COURSES OFFERED BY TRAINING INSTITUTION OTHERS, 2014    |          |
| ANNEXURE: JOB PROSPECTING SURVEY 2014 QUESTIONNAIRE                          | 35       |
| GENESIS OF THE REPORT  | 38       |

#### **FOREWORD**

The Labour Market Information & Research Division of the Department of Employment under the Ministry of Labour and Human Resources is pleased to release the third issue of Job Prospecting Report conducted from 9<sup>th</sup> May to 28<sup>th</sup> May 2014.

"Job Prospects" are the career opportunities available for new entrant into the labour market or to a job seeker having a particular combination of skills, knowledge and qualification. The Job Prospecting Survey also provides variety of information on the labour market needs in major sectors. The general trend among the, university graduates in technical fields are absorbed more easily than the general graduates in the job market.

The Job Prospecting Survey Report will provide information to decision makers, researchers, human resource officials, students and job seekers on the potentiality of each sector in terms of providing employment. Job Prospecting is a very important tool for the formulation of Human Resource polices.

Finally, the Ministry of Labour and Human Resources wishes to convey its appreciation to all the organizations and individuals who contributed their time and effort while conducting this Job Prospecting Survey.

#### **Minister**

**Ministry of Labour and Human Resources** 

#### **INTRODUCTION:**

The Job Prospecting Survey is a comprehensive study pertaining to the eight thrust sectors viz. ICT, Manufacturing, Hydropower, Construction, Tourism, Automobile, Education and Finance. Besides the eight thrust sector the survey covered other sectors contributing to 11.2% of the total share. It is mainly intended to study the short term human resource issues and challenges faced by the major sectors in the Bhutanese economy. The study's in-depth assessment of current and emerging human resource needs and gaps will serve as a foundation to overcome the mismatch of skills and to provide a gainful employment. This is intended to do so by using this report as a baseline for the future job prospects and as well design sizable proportion of education curricula to fit the labour market demands in the Bhutanese economy.

The following three were the broad objectives of the Job Prospecting Survey:

- 1. To formulate plans and strategies toward narrowing the skill gaps until 2014.
- 2. To enhance job placement and promote appropriate skills training.
- 3. To compute the list of potential employers of Bhutan.

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According to the survey the job vacancies statistics captured in this report and also from the administrative records compiled within the Ministry, Bhutan has a structural unemployment caused by changes in the composition of labour supply and demand. The other reason for this kind of unemployment pattern could also be due to the geographical mismatch between locations of job openings and job seekers. With such unemployment pattern in the Bhutanese labour market, it is evident that though shortage of skills are said to be obvious in some occupations and areas, there are oversupply of other skills.

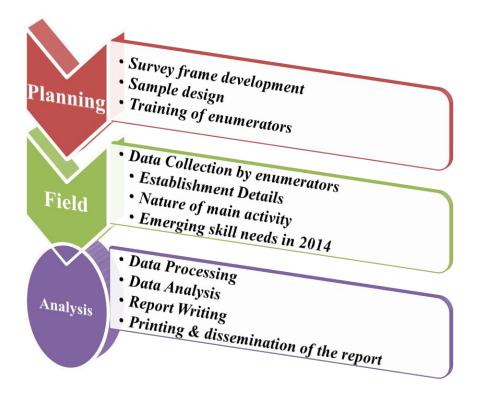
#### **SECTION 1**

### A. Research Scope and Methodology:

The approach to the study included desk research, field visits, interviews and a request for written submissions.

The Desk study was conducted utilizing published directories of the private and corporate sectors provided by the Department of Trade, Ministry of Economic Affairs, Training Institutes Directory of the Department of Occupational Standards, MoLHR, Service sector list from the Tourism Council of Bhutan, Automobile sectors list from the Automobile Association of Bhutan and the Construction sectors list from the Construction Development Corporation Limited of Bhutan. The field visits and face to face interviews with relevant officials were conducted with key interest groups such as the Manufacturing industries, service sectors etc. The aim of the survey was to collect information on the skill requirements in 2014.

#### **B. Process:**



### **C.** Important Definitions:

- 1. Establishment means an economic unit, generally at a single physical location, where business is conducted or where services or industrial operations are performed. It is usually engaged in one predominant type of economic activity.
- **2. Main Activity** refers to the specific activity performed by the establishment, e.g. Manufacture of Pepsi, beer, cement, hotel, hydropower etc. For hydropower, the nature of main activity pertains to manufacturing of electricity.

### 3. Type of Legal organization:

- 1. Individual proprietorship: An owner who fully owns his business with full legal rights.
- 2. Partnership: A business or an entity owned by two individuals of same nationality for the production of goods or services with common goals.
- 3. Private Limited Company: More than 50% of the share owned by private undertaking. (Tashi Commercial Corporation, Jigme Mining Corporation, etc.)
- 4. Public Limited Company: More than 50% of the share owned by government. (Eg. BoB, PCAL, RICBL, etc)
- 5. Joint Venture: Business entities owned by Bhutanese and foreign individual. (E.g. Taj Tashi, Druk PNB, etc)

# 4. Occupation

Occupation is the type of work, trade or profession performed by the person during the survey period.

### 5. Category of Establishment:

The category of establishment has been defined based on the employment size and the amount of investment made as per the license issued by the Ministry of Economic Affairs as follows:

| Scale of industry | <b>Employment Size</b> | Investment (in million Nu.) |
|-------------------|------------------------|-----------------------------|
| Small             | 5-19                   | 1-10                        |
| Medium            | 20-99                  | 10-100                      |
| Large             | 100+                   | >100                        |

### D. Coverage:

The Job Prospecting Survey 2014 covered all 20 Dzongkhags in the country focusing on the thrust sectors that possess potential for generating employment viz. Manufacturing, ICT, Construction, Tourism, Hydropower, Automobile etc. Of the total surveyed establishments 30.2% composed of construction sector followed by tourism with 27.5% and the other sector constitute 11.2% which includes media, NGOs, consulting firm, driving centres, trading and mining etc.

1.6% ■ ICT 7.6% 11.2% 3.5% ■ Manufacturing 10.6% 1.1% ■ Hydropower 6.9% ■ Construction ■ Tourism ■ Automobile 27.5% Education 30.2% **■** Finance

Others

Chart 1: Percentage distribution of establishments by sector, 2014

The chart below illustrates the number of establishments covered in the Job Prospecting Survey 2014 by trade region. The survey covered 66.6% of establishments in Thimphu region followed by 16.2% in Phuentsholing region. Total of 916 major establishments were listed for the survey and the information were collected from 832 establishments.

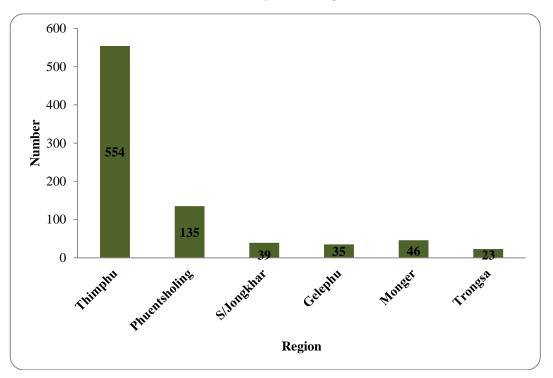


Chart 2: Number of establishments by trade region, 2014

The chart below shows distribution of establishments by year of operation. The graph shows steady increase in number of establishment over the years.

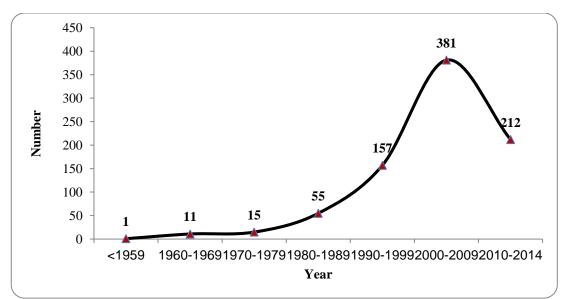


Chart 3: Distribution of establishments covered by year of operation, 2014

The chart below illustrates number of establishments by major economy activities. The highest number of establishments (231) for the survey was covered in construction sector followed by 214 establishments in transport and communication sector (including tourism sector)

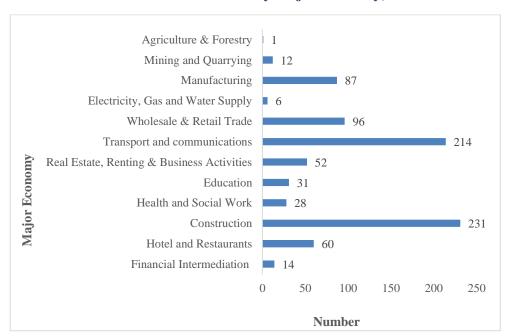


Chart 4: Number of establishments by major economy, 2014

Out of 832 establishments covered in the survey, 54.9% of establishments are in Thimphu Dzongkhag followed by 13.6% in Chukha Dzongkhag (mostly centered in phuentsholing town).

Table 1: Number of establishments by Dzongkhag and percentage share, 2014

| Dzongkhag        | Number | Percentage share |
|------------------|--------|------------------|
| Bumthang         | 11     | 1.3              |
| Chukha           | 113    | 13.6             |
| Dagana           | 2      | 0.2              |
| Haa              | 8      | 1.0              |
| Lhuentse         | 4      | 0.5              |
| Mongar           | 19     | 2.3              |
| Paro             | 57     | 6.9              |
| Pemagatshel      | 12     | 1.4              |
| Punakha          | 15     | 1.8              |
| Samdrup Jongkhar | 23     | 2.8              |
| Samtse           | 22     | 2.6              |
| Sarpang          | 30     | 3.6              |
| Thimphu          | 457    | 54.9             |
| Trashigang       | 23     | 2.8              |
| Trashiyangtse    | 4      | 0.5              |
| Trongsa          | 6      | 0.7              |
| Tsirang          | 3      | 0.4              |
| Wangdue          | 17     | 2.0              |
| Zhemgang         | 6      | 0.7              |
| Total            | 832    | 100.0            |

#### **E.** Limitations:

- 1. The Job Prospecting Survey does not capture the small sectors (which includes all the small/medium private and corporate establishments).
- 2. The study does not capture the petty contractors and the small travel agents and hotels.

## F. Human Resources Requirement

The chart below illustrates the human resource requirement in 2014 by employment status. When looked at the human resources requirement of the surveyed establishment, it shows 81.6% would be recruited as regular employee followed by 14.1% as contract and 4.3% as casual workers.

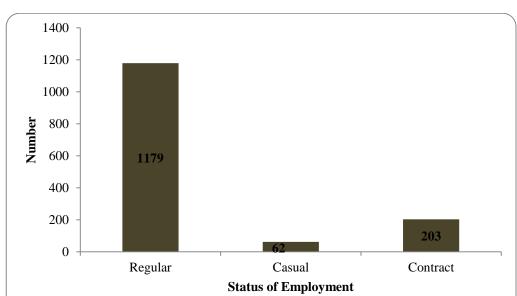
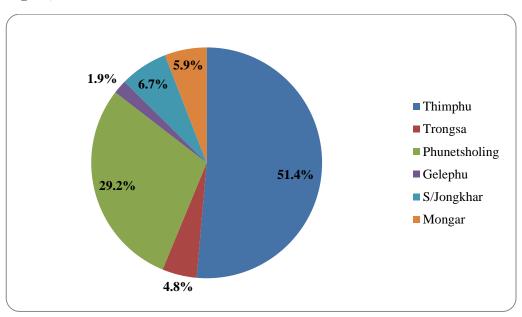


Chart 5: Number of human resource requirements by status of employment, 2014

The below chart illustrates human resources requirement by trade region in 2014. Thimphu region demands 51.4% of the total human resources followed by 29.2% in Phuentsholing region.





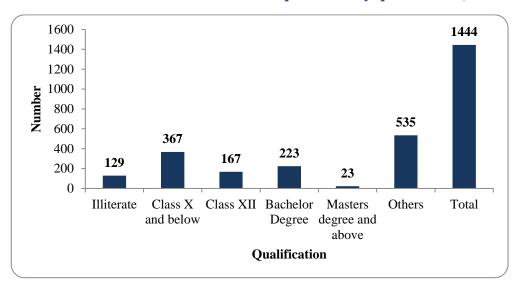


Chart 7: Number of human resource requirement by qualification, 2014

Note: Others include those with training and experience or with specific skill requirements

## G. Skills offered by training institutes

The table below shows top ten training course offered by training institutes in the country. Out of 2,755 slots, 49.9% intake capacity is offered in top ten courses.

Table 2: Top ten training courses offered by training institutes, 2014

| Sl. No | Name of course                              | Intake Capacity |
|--------|---|-----------------|
| 1      | Driving Course                              | 372             |
| 2      | IT Course & Accounts Management             | 300             |
| 3      | Certificate in Information Technology       | 219             |
| 4      | Hardware & Networking                       | 99              |
| 5      | Office Management                           | 72              |
| 6      | Dzongkha Unicode                            | 66              |
| 7      | Diploma in Information Technology           | 65              |
| 8      | Office Management with Computer Application | 46              |
|        | Cultural Guide Training                     | 40              |
| 9      | Dzongkha Unicode Computer Operation         | 40              |
|        | Trekking & Guide Training                   | 40              |
| 10     | Computer Programming                        | 35              |
|        | Total                                       | 1,394           |

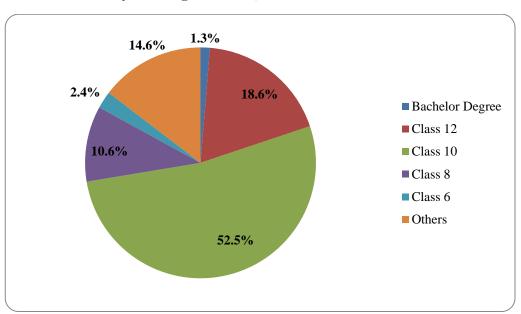


Chart 8: Percentage distribution of qualification required to avail training courses offered by training institutes, 2014

Note: Others includes those qualification with open to all and qualification not specified

The above pie chart displays percentage distribution of qualification required to avail training courses offered by training institutes in the country. A job seekers with the qualification of class 10 and above can avail 72.4% of the total training courses offered by the training institutes followed by 52.5% for class 10 alone and with class eight qualification can avail 10.6% and class six can avail 2.4% of the total training offered.

# **Chapter 1-Establishment Details**

Table 1.0: Number of establishments by major economic activity by trade region, 2014

|  |         |               | Trade Regi          | on      |        |         |       |
|--|---------|---------------|---------------------|---------|--------|---------|-------|
| Major Economic Activity                    | Thimphu | Phuentsholing | Samdrup<br>Jongkhar | Gelephu | Monger | Trongsa | Total |
| Agriculture and forestry                   | 0       | 0             | 0                   | 0       | 1      | 0       | 1     |
| Mining and Quarrying                       | 3       | 7             | 2                   | 0       | 0      | 0       | 12    |
| Manufacturing                              | 21      | 50            | 8                   | 3       | 2      | 3       | 87    |
| Electricity, Gas and Water Supply          | 4       | 1             | 0                   | 1       | 0      | 0       | 6     |
| Wholesale & Retail Trade                   | 50      | 26            | 5                   | 12      | 3      | 0       | 96    |
| Transport and Communications               | 210     | 3             | 0                   | 1       | 0      | 0       | 214   |
| Real estate, renting & business activities | 44      | 6             | 2                   | 0       | 0      | 0       | 52    |
| Education                                  | 13      | 6             | 3                   | 4       | 2      | 3       | 31    |
| Health and Social Work                     | 27      | 1             | 0                   | 0       | 0      | 0       | 28    |
| Construction                               | 121     | 28            | 19                  | 14      | 36     | 13      | 231   |
| Hotel and Restaurants                      | 47      | 7             | 0                   | 0       | 2      | 4       | 60    |
| Financial Intermediation                   | 14      | 0             | 0                   | 0       | 0      | 0       | 14    |
| Total                                      | 554     | 135           | 39                  | 35      | 46     | 23      | 832   |

Table 1.1: Number of establishments by major economic activity and category of establishment, 2014

| Major Industry                             | Categor | y of Estab | lishment | Total |
|--|---------|------------|----------|-------|
| Major Industry                             | Large   | Medium     | Small    | Total |
| Agriculture and forestry                   | 1       | 0          | 0        | 1     |
| Mining and Quarrying                       | 9       | 2          | 1        | 12    |
| Manufacturing                              | 24      | 39         | 24       | 87    |
| Electricity, Gas and Water Supply          | 3       | 3          | 0        | 6     |
| Wholesale & Retail Trade                   | 13      | 35         | 48       | 96    |
| Transport and Communications               | 17      | 58         | 139      | 214   |
| Real estate, renting & business activities | 8       | 16         | 28       | 52    |
| Education                                  | 8       | 18         | 5        | 31    |
| Health and Social Work                     | 5       | 18         | 5        | 28    |
| Construction                               | 108     | 111        | 12       | 231   |
| Hotel and Restaurants                      | 16      | 41         | 3        | 60    |
| Financial Intermediation                   | 8       | 3          | 3        | 14    |
| Total                                      | 220     | 344        | 268      | 832   |

Table 1.2: Number of establishment by major economic activity and nationality of ownership, 2014

| Major Egonomy                              | National  | rship     | Total |       |
|--|-----------|-----------|-------|-------|
| Major Economy                              | Bhutanese | Foreigner | Both  | Total |
| Agriculture and forestery                  | 0         | 1         | 0     | 1     |
| Mining and Quarrying                       | 11        | 0         | 1     | 12    |
| Manufacturing                              | 85        | 0         | 2     | 87    |
| Electricity, Gas and Water Supply          | 6         | 0         | 0     | 6     |
| Wholesale & Retail Trade                   | 96        | 0         | 0     | 96    |
| Transport and Communications               | 213       | 1         | 0     | 214   |
| Real estate, renting & business activities | 51        | 0         | 1     | 52    |
| Education                                  | 31        | 0         | 0     | 31    |
| Health and Social Work                     | 28        | 0         | 0     | 28    |
| Construction                               | 229       | 2         | 0     | 231   |
| Hotel and Restaurants                      | 53        | 1         | 6     | 60    |
| Financial Intermediation                   | 13        | 0         | 1     | 14    |
| Total                                      | 816       | 5         | 11    | 832   |

Table 1.3: Number of establishments by major economy activity and year of operation, 2014

|  | Year of Operation |               |               |               |               |               |               |       |
|--|-------------------|---------------|---------------|---------------|---------------|---------------|---------------|-------|
| Major Economy                              | <1959             | 1960-<br>1969 | 1970-<br>1979 | 1980-<br>1989 | 1990-<br>1999 | 2000-<br>2009 | 2010-<br>2014 | Total |
| Agriculture and forestry                   | 0                 | 0             | 0             | 0             | 0             | 0             | 1             | 1     |
| Mining and Quarrying                       | 0                 | 1             | 0             | 0             | 4             | 4             | 3             | 12    |
| Manufacturing                              | 0                 | 2             | 4             | 12            | 11            | 42            | 16            | 87    |
| Electricity, Gas and Water Supply          | 0                 | 0             | 0             | 0             | 0             | 4             | 2             | 6     |
| Wholesale & Retail Trade                   | 0                 | 2             | 4             | 4             | 17            | 48            | 21            | 96    |
| Transport and Communications               | 0                 | 1             | 0             | 12            | 25            | 114           | 62            | 214   |
| Real estate, renting & business activities | 0                 | 0             | 0             | 0             | 4             | 30            | 18            | 52    |
| Education                                  | 0                 | 2             | 1             | 2             | 1             | 18            | 7             | 31    |
| Health and Social Work                     | 1                 | 1             | 0             | 2             | 2             | 8             | 14            | 28    |
| Construction                               | 0                 | 1             | 2             | 17            | 86            | 81            | 44            | 231   |
| Hotel and Restaurants                      | 0                 | 0             | 3             | 3             | 6             | 28            | 20            | 60    |
| Financial Intermediation                   | 0                 | 1             | 1             | 3             | 1             | 4             | 4             | 14    |
| Total                                      | 1                 | 11            | 15            | 55            | 157           | 381           | 212           | 832   |

Table 1.4: surveyed establishment by sector and trade region, 2014

|               |         |               | Trade Regio         | on      |        |         |       |
|---------------|---------|---------------|---------------------|---------|--------|---------|-------|
| Sector        | Thimphu | Phuentsholing | Samdrup<br>Jongkhar | Gelephu | Monger | Trongsa | Total |
| ICT           | 48      | 8             | 3                   | 3       | 1      | 0       | 63    |
| Manufacturing | 19      | 54            | 7                   | 3       | 2      | 3       | 88    |
| Hydropower    | 6       | 1             | 0                   | 1       | 0      | 1       | 9     |
| Construction  | 120     | 29            | 19                  | 14      | 36     | 11      | 229   |
| Tourism       | 238     | 7             | 0                   | 0       | 2      | 4       | 251   |
| Automobile    | 24      | 16            | 4                   | 12      | 1      | 0       | 57    |
| Education     | 14      | 6             | 2                   | 1       | 2      | 4       | 29    |
| Finance       | 13      | 0             | 0                   | 0       | 0      | 0       | 13    |
| Others        | 72      | 14            | 4                   | 1       | 2      | 0       | 93    |
| Total         | 554     | 135           | 39                  | 35      | 46     | 23      | 832   |

Table 1.5: Number of establishments by sector and year of operation, 2014

|               | Year of Operation |               |               |               |               |               |               |       |
|---------------|-------------------|---------------|---------------|---------------|---------------|---------------|---------------|-------|
| Sector        | <1959             | 1960-<br>1969 | 1970-<br>1979 | 1980-<br>1989 | 1990-<br>1999 | 2000-<br>2009 | 2010-<br>2014 | Total |
| ICT           | 0                 | 0             | 0             | 0             | 11            | 44            | 8             | 63    |
| Manufacturing | 0                 | 2             | 3             | 12            | 11            | 43            | 17            | 88    |
| Hydropower    | 0                 | 0             | 0             | 1             | 0             | 5             | 3             | 9     |
| Construction  | 0                 | 2             | 2             | 16            | 87            | 78            | 44            | 229   |
| Tourism       | 0                 | 0             | 3             | 13            | 27            | 135           | 73            | 251   |
| Automobile    | 0                 | 1             | 1             | 3             | 8             | 28            | 16            | 57    |
| Education     | 0                 | 2             | 1             | 2             | 0             | 17            | 7             | 29    |
| Finance       | 0                 | 1             | 1             | 3             | 1             | 3             | 4             | 13    |
| Others        | 1                 | 3             | 4             | 5             | 12            | 28            | 40            | 93    |
| Total         | 1                 | 11            | 15            | 55            | 157           | 381           | 212           | 832   |

Table 1.6: Number of establishments by sector and type of legal organization, 2014

|               | Type of legal organization   |             |                            |                              |                  |     |       |
|---------------|------------------------------|-------------|----------------------------|------------------------------|------------------|-----|-------|
| Sector        | Individual<br>Proprietorship | Partnership | Private Limited<br>Company | Public<br>Limited<br>Company | Joint<br>Venture | NGO | Total |
| ICT           | 51                           | 2           | 9                          | 1                            | 0                | 0   | 63    |
| Manufacturing | 35                           | 2           | 35                         | 12                           | 3                | 1   | 88    |
| Hydropower    | 1                            | 1           | 1                          | 6                            | 0                | 0   | 9     |
| Construction  | 138                          | 4           | 85                         | 2                            | 0                | 0   | 229   |
| Tourism       | 208                          | 21          | 13                         | 3                            | 6                | 0   | 251   |
| Automobile    | 47                           | 2           | 7                          | 1                            | 0                | 0   | 57    |
| Education     | 17                           | 1           | 2                          | 9                            | 0                | 0   | 29    |
| Finance       | 0                            | 0           | 3                          | 9                            | 1                | 0   | 13    |
| Others        | 38                           | 3           | 28                         | 14                           | 1                | 9   | 93    |
| Total         | 535                          | 36          | 183                        | 57                           | 11               | 10  | 832   |

Table 1.7: Number of establishments by sector and nationality of ownership, 2014

| Sector        | Nation    | Total     |      |       |
|---------------|-----------|-----------|------|-------|
| Sector        | Bhutanese | Foreigner | Both | Total |
| ICT           | 63        | 0         | 0    | 63    |
| Manufacturing | 85        | 0         | 3    | 88    |
| Hydropower    | 9         | 0         | 0    | 9     |
| Construction  | 227       | 2         | 0    | 229   |
| Tourism       | 243       | 2         | 6    | 251   |
| Automobile    | 57        | 0         | 0    | 57    |
| Education     | 29        | 0         | 0    | 29    |
| Finance       | 12        | 0         | 1    | 13    |
| Others        | 91        | 1         | 1    | 93    |
| Total         | 816       | 5         | 11   | 832   |

Table 1.8: Number of establishments by sector and category of establishments, 2014

| Sector        | Catego | hment  | Total |       |
|---------------|--------|--------|-------|-------|
| Sector        | Large  | Medium | Small | 10tai |
| ICT           | 7      | 17     | 39    | 63    |
| Manufacturing | 28     | 38     | 22    | 88    |
| Hydropower    | 7      | 2      | 0     | 9     |
| Construction  | 104    | 113    | 12    | 229   |
| Tourism       | 27     | 91     | 133   | 251   |
| Automobile    | 6      | 20     | 31    | 57    |
| Education     | 10     | 19     | 0     | 29    |
| Finance       | 8      | 3      | 2     | 13    |
| Others        | 23     | 41     | 29    | 93    |
| Total         | 220    | 344    | 268   | 832   |

Table 1.9: Number of establishment by year of operation and trade region, 2014

| Year of   | Trade region |               |                  |         |        |         |       |
|-----------|--------------|---------------|------------------|---------|--------|---------|-------|
| operation | Thimphu      | Phuentsholing | Samdrup Jongkhar | Gelephu | Monger | Trongsa | Total |
| <1959     | 1            | 0             | 0                | 0       | 0      | 0       | 1     |
| 1960-1969 | 5            | 4             | 0                | 0       | 2      | 0       | 11    |
| 1970-1979 | 5            | 5             | 3                | 1       | 1      | 0       | 15    |
| 1980-1989 | 34           | 14            | 2                | 1       | 1      | 3       | 55    |
| 1990-1999 | 92           | 27            | 13               | 3       | 14     | 8       | 157   |
| 2000-2009 | 258          | 59            | 13               | 19      | 23     | 9       | 381   |
| 2010-2014 | 159          | 26            | 8                | 11      | 5      | 3       | 212   |
| Total     | 554          | 135           | 39               | 35      | 46     | 23      | 832   |

Table 1.10: Number of establishment by type of legal organization and year of operation, 2014

|                            | Year of operation |               |               |               |               |               |               |       |
|----------------------------|-------------------|---------------|---------------|---------------|---------------|---------------|---------------|-------|
| Type of legal organization | <1959             | 1960-<br>1969 | 1970-<br>1979 | 1980-<br>1989 | 1990-<br>1999 | 2000-<br>2009 | 2010-<br>2014 | Total |
| Individual Proprietorship  | 0                 | 2             | 5             | 20            | 105           | 271           | 132           | 535   |
| Partnership                | 0                 | 0             | 1             | 3             | 6             | 12            | 14            | 36    |
| Private Limited Company    | 0                 | 2             | 4             | 24            | 41            | 64            | 48            | 183   |
| Public Limited Company     | 1                 | 7             | 5             | 6             | 4             | 22            | 12            | 57    |
| Joint Venture              | 0                 | 0             | 0             | 0             | 0             | 7             | 4             | 11    |
| NGO                        | 0                 | 0             | 0             | 2             | 1             | 5             | 2             | 10    |
| Total                      | 1                 | 11            | 15            | 55            | 157           | 381           | 212           | 832   |

Table 1.11: Number of establishments by year of operation and nationality of ownership

| Voor of anamation | Nation              | Total |      |        |
|-------------------|---------------------|-------|------|--------|
| Year of operation | Bhutanese Foreigner |       | Both | 1 Otal |
| <1959             | 1                   | 0     | 0    | 1      |
| 1960-1969         | 11                  | 0     | 0    | 11     |
| 1970-1979         | 15                  | 0     | 0    | 15     |
| 1980-1989         | 55                  | 0     | 0    | 55     |
| 1990-1999         | 157                 | 0     | 0    | 157    |
| 2000-2009         | 372                 | 2     | 7    | 381    |
| 2010-2014         | 205                 | 3     | 4    | 212    |
| Total             | 816                 | 5     | 11   | 832    |

Table 1.12: Number of establishment by year of operation and category of establishment, 2014

| Year of operation | Categ | Category of establishment |       |       |  |  |
|-------------------|-------|---------------------------|-------|-------|--|--|
| rear or operation | Large | Medium                    | Small | Total |  |  |
| <1959             | 1     | 0                         | 0     | 1     |  |  |
| 1960-1969         | 8     | 3                         | 0     | 11    |  |  |
| 1970-1979         | 9     | 5                         | 1     | 15    |  |  |
| 1980-1989         | 27    | 19                        | 9     | 55    |  |  |
| 1990-1999         | 46    | 75                        | 36    | 157   |  |  |
| 2000-2009         | 74    | 173                       | 134   | 381   |  |  |
| 2010-2014         | 55    | 69                        | 88    | 212   |  |  |
| Total             | 220   | 344                       | 268   | 832   |  |  |

Table 1.13: Number of establishment by type of legal organization and nationality of ownership, 2014

| Type of legal             | Nationa   | Total     |      |       |
|---------------------------|-----------|-----------|------|-------|
| organization              | Bhutanese | Foreigner | Both | 101a1 |
| Individual Proprietorship | 530       | 5         | 0    | 535   |
| Partnership               | 36        | 0         | 0    | 36    |
| Private Limited Company   | 183       | 0         | 0    | 183   |
| Public Limited Company    | 57        | 0         | 0    | 57    |
| Joint Venture             | 0         | 0         | 11   | 11    |
| NGO                       | 10        | 0         | 0    | 10    |
| Total                     | 816       | 5         | 11   | 832   |

Table 1.14: Number of establishment by type of legal organization and trade region, 2014

|                            | Trade region |               |                     |         |        |         |       |
|----------------------------|--------------|---------------|---------------------|---------|--------|---------|-------|
| Type of legal organization | Thimphu      | Phuentsholing | Samdrup<br>Jongkhar | Gelephu | Monger | Trongsa | Total |
| Individual Proprietorship  | 350          | 75            | 27                  | 27      | 40     | 16      | 535   |
| Partnership                | 27           | 4             | 1                   | 1       | 1      | 2       | 36    |
| Private Limited Company    | 122          | 44            | 7                   | 4       | 4      | 2       | 183   |
| Public Limited Company     | 37           | 9             | 4                   | 3       | 1      | 3       | 57    |
| Joint Venture              | 8            | 3             | 0                   | 0       | 0      | 0       | 11    |
| NGO                        | 10           | 0             | 0                   | 0       | 0      | 0       | 10    |
| Total                      | 554          | 135           | 39                  | 35      | 46     | 23      | 832   |

Table 1.15: Number of establishment by type of legal organization and category of establishment, 2014

| Type of local enganization | Ca    | Total  |       |       |
|----------------------------|-------|--------|-------|-------|
| Type of legal organization | Large | Medium | Small | างเลา |
| Individual Proprietorship  | 58    | 247    | 230   | 535   |
| Partnership                | 4     | 15     | 17    | 36    |
| Private Limited Company    | 100   | 65     | 18    | 183   |
| Public Limited Company     | 48    | 7      | 2     | 57    |
| Joint Venture              | 8     | 2      | 1     | 11    |
| NGO                        | 2     | 8      | 0     | 10    |
| Total                      | 220   | 344    | 268   | 832   |

Table 1.16: Number of establishment by nationality of ownership and category of establishment, 2014

| Nationality of ownership | Catego | Total  |       |        |
|--------------------------|--------|--------|-------|--------|
| Nationality of ownership | Large  | Medium | Small | 1 Otal |
| Bhutanese                | 209    | 340    | 267   | 816    |
| Foreigner                | 3      | 2      | 0     | 5      |
| Both                     | 8      | 2      | 1     | 11     |
| Total                    | 220    | 344    | 268   | 832    |

Table 1.17: Number of establishment by trade region and nationality of ownership, 2014

| Trade region     | Nation    | Total     |      |       |
|------------------|-----------|-----------|------|-------|
| Traue region     | Bhutanese | Foreigner | Both | Total |
| Thimphu          | 542       | 4         | 8    | 554   |
| Phuentsholing    | 132       | 0         | 3    | 135   |
| Samdrup Jongkhar | 39        | 0         | 0    | 39    |
| Gelephu          | 35        | 0         | 0    | 35    |
| Monger           | 45        | 1         | 0    | 46    |
| Trongsa          | 23        | 0         | 0    | 23    |
| Total            | 816       | 5         | 11   | 832   |

Table 1.18: Number of establishment by trade region and category of establishment, 2014

| Tuada vagian     | Catego | ory of establis | hment | Total |
|------------------|--------|-----------------|-------|-------|
| Trade region     | Large  | Medium          | Small | Total |
| Thimphu          | 145    | 205             | 204   | 554   |
| Phuentsholing    | 36     | 55              | 44    | 135   |
| Samdrup Jongkhar | 15     | 15              | 9     | 39    |
| Gelephu          | 6      | 18              | 11    | 35    |
| Monger           | 12     | 34              | 0     | 46    |
| Trongsa          | 6      | 17              | 0     | 23    |
| Total            | 220    | 344             | 268   | 832   |

# **Chapter 2- Human Resources Requirement, 2014**

Table 2.0: Number of human resources requirements by major occupation by status of employment, 2014

| Major Occupation                           | Stat    | Status of employment |          |       |  |
|--|---------|----------------------|----------|-------|--|
| Major Occupation                           | Regular | Casual               | Contract | Total |  |
| Legislators, Senior Officials and Managers | 23      | 30                   | 1        | 54    |  |
| Professionals                              | 268     | 0                    | 41       | 309   |  |
| Technicians and Associate Professionals    | 149     | 10                   | 40       | 199   |  |
| Clerks                                     | 140     | 0                    | 7        | 147   |  |
| Service Workers and Market Sales Workers   | 55      | 0                    | 7        | 62    |  |
| Craft and Related Workers                  | 188     | 0                    | 73       | 261   |  |
| Plant and Machine Operators and Assemblers | 93      | 20                   | 20       | 133   |  |
| Elementary Occupations                     | 263     | 2                    | 14       | 279   |  |
| Total                                      | 1,179   | 62                   | 203      | 1,444 |  |

Table 2.1: Number of human resources requirements by major economy and status of employment, 2014

| Major Fooranio Astiritu          | St      | Status of employment |          |       |  |
|----------------------------------|---------|----------------------|----------|-------|--|
| Major Economic Activity          | Regular | Casual               | Contract | Total |  |
| Mining & Quarrying               | 18      | 0                    | 0        | 18    |  |
| Manufacturing                    | 215     | 52                   | 43       | 310   |  |
| Electricity Gas and Water Supply | 10      | 0                    | 0        | 10    |  |
| Wholesale & Retail Trade         | 193     | 0                    | 8        | 201   |  |
| Transport & Communications       | 71      | 10                   | 22       | 103   |  |
| Real Estate Business Activities, | 199     | 0                    | 4        | 203   |  |
| Education                        | 62      | 0                    | 1        | 63    |  |
| Health & Social Work             | 36      | 0                    | 5        | 41    |  |
| Construction                     | 245     | 0                    | 106      | 351   |  |
| Hotel & Accommodation            | 100     | 0                    | 8        | 108   |  |
| Financial Intermediation         | 30      | 0                    | 6        | 36    |  |
| Total                            | 1,179   | 62                   | 203      | 1,444 |  |

Table 2.2: Number of human resource requirements by sector and status of employment, 2014

| Sector        | Stat    | us of employ | yment    | Total |
|---------------|---------|--------------|----------|-------|
| Sector        | Regular | Casual       | Contract | Totai |
| ICT           | 35      | 0            | 4        | 39    |
| Manufacturing | 231     | 52           | 43       | 326   |
| Hydropower    | 6       | 0            | 15       | 21    |
| Construction  | 250     | 0            | 91       | 341   |
| Tourism       | 157     | 10           | 9        | 176   |
| Automobile    | 160     | 0            | 5        | 165   |
| Education     | 78      | 0            | 1        | 79    |
| Finance       | 30      | 0            | 6        | 36    |
| Others        | 232     | 0            | 29       | 261   |
| Total         | 1,179   | 62           | 203      | 1,444 |

Table 2.3: Number of human resource requirements by qualification and status of employment, 2014

| Qualification           | Stat    | Status of employment |          |       |  |
|-------------------------|---------|----------------------|----------|-------|--|
| Qualification           | Regular | Casual               | Contract | Total |  |
| Illiterate              | 91      | 20                   | 18       | 129   |  |
| Class X and below       | 311     | 32                   | 24       | 367   |  |
| Class XII               | 152     | 10                   | 5        | 167   |  |
| Bachelor Degree         | 183     | 0                    | 40       | 223   |  |
| Master degree and above | 22      | 0                    | 1        | 23    |  |
| Others                  | 420     | 0                    | 115      | 535   |  |
| Total                   | 1,179   | 62                   | 203      | 1,444 |  |

Note: Others include those with training and experience or with specific skill requirements

Table 2.4: Number of human resource requirements by category establishment and status of employment, 2014

|                           | Statu   |        |          |       |
|---------------------------|---------|--------|----------|-------|
| Category of establishment | Regular | Casual | Contract | Total |
| Large                     | 374     | 30     | 132      | 536   |
| Medium                    | 586     | 32     | 58       | 676   |
| Small                     | 219     | 0      | 13       | 232   |
| Total                     | 1,179   | 62     | 203      | 1,444 |

Table 2.5: Number of human resource requirements by trade region and status of employment, 2014

| Tuada Dagian  | Stat    | Status of employment |          |       |  |
|---------------|---------|----------------------|----------|-------|--|
| Trade Region  | Regular | Casual               | Contract | Total |  |
| Thimphu       | 637     | 10                   | 95       | 742   |  |
| Trongsa       | 49      | 0                    | 21       | 70    |  |
| Phuentsholing | 312     | 52                   | 58       | 422   |  |
| Gelephu       | 22      | 0                    | 6        | 28    |  |
| S/Jongkhar    | 90      | 0                    | 7        | 97    |  |
| Mongar        | 69      | 0                    | 16       | 85    |  |
| Total         | 1,179   | 62                   | 203      | 1,444 |  |

# **Chapter 3-Training**

Table 3.0: Number of courses offered by training institutes for Bachelor Degree, 2014

| Course                   | Number |
|--------------------------|--------|
| Dzongkha Language Course | 20     |
| Call Agent               | 16     |
| Total                    | 36     |

Table 3.1: Number of courses offered by training institutes for Class XII, 2014

| Course                                | Number |
|---------------------------------------|--------|
| Cultural Guide Training               | 40     |
| Trekking & Guide Training             | 40     |
| Certificate in Information Technology | 35     |
| Graphic Design Course                 | 30     |
| Tally (Basic)                         | 30     |
| Accounting & Financial Management     | 25     |
| Management Training                   | 25     |
| Office Management                     | 22     |
| Commercial Accounting                 | 20     |
| Certificate in CA & CAA               | 20     |
| Management Training (Soft Skills)     | 20     |
| AC NC (I,II.III)                      | 18     |
| CAANC(2)                              | 18     |
| Dzongkha Unicode                      | 15     |
| Accounting (Certificate)              | 15     |
| Accounting (Business Course)          | 12     |
| Diploma in Information Technology     | 10     |
| Accounting                            | 10     |
| Certificate in Auto CAD               | 10     |
| Certificate in Network Associates     | 10     |
| Diploma in Financial Accounting       | 10     |
| Diploma in Financial Management       | 10     |
| Diploma in Hardware & Networking      | 10     |
| Diploma in Commercial Accounting      | 10     |
| Management (Store/Office)             | 10     |
| Microsoft Certified Systems Engineer  | 10     |
| Red Hat/Hardware                      | 10     |
| Hardware & Networking                 | 5      |
| Computer Programming                  | 5      |
| Tally with Commerce                   | 5      |
| Total                                 | 510    |

Table 3.2: Number of courses offered by training institutes for Class X, 2014

| Course   | Number |
|--|--------|
| IT Course & Accounts Management                  | 300    |
| Certificate in Information Technology            | 118    |
| Hardware & Networking                            | 64     |
| Diploma in Information Technology                | 55     |
| Office Management                                | 50     |
| Dzongkha Unicode                                 | 36     |
| Office Management with Computer Application      | 36     |
| Dzongkha Unicode Computer Operation              | 30     |
| Official Correspondence                          | 30     |
| Translation                                      | 30     |
| Administration & Office Management               | 25     |
| Administrative Professional Training             | 25     |
| Database Management                              | 25     |
| Dzongkha Linux                                   | 25     |
| Inventory Control & Store Management             | 25     |
| Public Relations                                 | 25     |
| Reporting on Women & Children                    | 25     |
| Tally 9 ERP                                      | 25     |
| Office Management (Basic Course)                 | 25     |
| Carpentry  | 20     |
| Investigative Journalism                         | 20     |
| Masonry  | 20     |
| Training on New Media                            | 20     |
| Radio Presentation                               | 17     |
| Photoshop & Designing                            | 15     |
| Accounting (Advance Course)                      | 15     |
| Accounting (Diploma Course)                      | 15     |
| Computer Programming (Basic Course) - C,JAVA,HTM | 15     |
| Diploma in Financial Management                  | 15     |
| IT (Advance)                                     | 15     |
| Plumbing   | 15     |
| Tally  | 15     |
| Tally (Advance Course)                           | 15     |
| Training on Trainees                             | 15     |

| Welding   | 15    |
|---|-------|
| Commercial Accounting                           | 12    |
| Accounting (Management Course)                  | 12    |
| Advance Diploma (Part 1)                        | 12    |
| Advance Course in Networking                    | 10    |
| Commercial Accounting with Tally ERP 9          | 10    |
| Computer Management                             | 10    |
| Computer Programming (Advance Course)           | 10    |
| Diploma in Computer Hardware & Network          | 10    |
| Dzongkha Unicode Computer Operation             | 10    |
| Hardware & Networking 10 (Certificate)          | 10    |
| Marketing & Sales Management                    | 10    |
| National Certificate in Computer Application    | 10    |
| National Certificate in Commercial Accountancy  | 10    |
| Office Management (Advance Course)              | 10    |
| Office Management with Computer Application     | 10    |
| Office Procedure Automation                     | 10    |
| Tally ERP 9 (Certificate)                       | 10    |
| Communication skills (Voice of Accent)          | 8     |
| Dzongkha Unicode Basic Skills of Letter Writing | 8     |
| Information Technology (Advance)                | 8     |
| Certificate in Commercial Accounting with Tally | 5     |
| Hardware Training                               | 1     |
| Networking                                      | 1     |
| Software Training                               | 1     |
| Total   | 1,444 |

Table 3.3: Number of courses offered by training institutes for Class VIII, 2014

| Course                            | Number |
|-----------------------------------|--------|
| Hardware & Networking             | 30     |
| Photoshop & Designing             | 30     |
| Computer Programming              | 30     |
| 2D Animation                      | 30     |
| 3D Animation                      | 30     |
| Advance Course (Both Hair & Skin) | 30     |
| Basic Course in Hair              | 30     |
| Basic Course in Skin Care         | 30     |
| Comprehensive Communication       | 30     |
| Security Basic Course             | 20     |
| Electronic Technician             | 1      |
| Total                             | 291    |

Table 3.4: Number of courses offered by training institutes for Class VI, 2014

| Course                                | Number |
|---------------------------------------|--------|
| Certificate in Information Technology | 36     |
| Dzongkha Unicode                      | 15     |
| Dazhung Course                        | 15     |
| Total                                 | 66     |

Table 3.5: Number of courses offered by training institutes for others, 2014

| Course                                | Number |
|---------------------------------------|--------|
| Driving Course                        | 372    |
| Certificate in Information Technology | 30     |
| Total                                 | 402    |

Annexure: Job Prospecting Survey 2014 questionnaire CONFIDENTIAL Department of Employment Ministry of Labour & Human Resources Job Prospecting Survey 2014 Disclaimer: The Department would like to request all the respondents to kindly cooperate with our enumerators for this Job Prospecting Survey 2014. The data and information collected here are purely meant for the formulation of employment and labour policies and, therefore, shall be kept confidential at all times. DIRECTOR Name of the respondent:. Q.1 Establishment : a. Name of the Establishment ... b. Contact No:.... c. Location: d. Serial No. Q.2 Nature of Main activity: ... Q. 2.1 Sector 2 Manufacturing 3 Hydropower 4 Construction 5 Tourism 6 Automobile 7 Education 8 Finance 9 Other, specify..... Q.3 Year of operation started: Q.4 Type of Legal organization: 1 Individual proprietorship 2 Patnership 4 Public Limited Company 5 Joint venture 3 Private Limited Company Q.5 Nationality of ownership: 1 Bhutanese 2 Foreigner 3 Both Q.6 Category of Establishment: 1 Large 2 Meduim 3 Small Interview Status: 1 Complete

Enumerator's name: Signature: Date:

2 Incomplete

Supervisor's name:

| O 11       | Emoraina ekill noods (vacansi    | ns) in 2014  |               |  |                   |        |          |             |
|------------|----------------------------------|--------------|---------------|--|-------------------|--------|----------|-------------|
| Sl.<br>No. | Specific Declination             | For official | Qualification |  | Employment Status |        |          | Month of    |
|            |                                  | use (Code)   | (Enter code)  |  | Regular           | Casual | Contract | Recruitment |
| 1          |                                  |              |               |  |                   |        |          |             |
| 2          |                                  |              |               |  |                   |        |          |             |
| 3          |                                  |              |               |  |                   |        |          |             |
| 4          |                                  |              |               |  |                   |        |          |             |
| 5          |                                  |              |               |  |                   |        |          |             |
| 6          |                                  |              |               |  |                   |        |          |             |
| 7          |                                  |              |               |  |                   |        |          |             |
| 8          |                                  |              |               |  |                   |        |          |             |
| 9          |                                  |              |               |  |                   |        |          |             |
| 10         |                                  |              |               |  |                   |        |          |             |
| 11         |                                  |              |               |  |                   |        |          |             |
| 12         |                                  |              |               |  |                   |        |          |             |
| 13         |                                  |              |               |  |                   |        |          |             |
| 14         |                                  |              |               |  |                   |        |          |             |
| 15         |                                  |              |               |  |                   |        |          |             |
| 16         |                                  |              |               |  |                   |        |          |             |
| 17         |                                  |              |               |  |                   |        |          |             |
| 18         |                                  |              |               |  |                   |        |          |             |
| 19         |                                  |              |               |  |                   |        |          |             |
| 20         |                                  |              |               |  |                   |        |          |             |
| Note:      | Use additional sheets if require | ed           |               |  |                   |        |          |             |
|            | Codes for Qualification          |              |               |  |                   |        |          |             |
|            | 00 - Illiterate                  |              |               |  |                   |        |          |             |
|            | 01-12 (classes1-12)              |              |               |  |                   |        |          |             |
|            | 15 - Bachelors degree            |              |               |  |                   |        |          |             |
|            | 20 - Masters degree and above    |              |               |  |                   |        |          |             |
|            | 22-Others, specify               |              |               |  |                   |        |          |             |
|            |                                  |              |               |  |                   |        |          |             |

| Ask o | only to training providers           |                 |                               |                      |
|-------|--------------------------------------|-----------------|-------------------------------|----------------------|
| Q.12  | Training details offered by training |                 |                               |                      |
| Sl.No | Course                               | Intake capacity | Qualification<br>(Enter Code) | Date of Commencement |
| 1     |                                      |                 |                               |                      |
|       |                                      |                 |                               |                      |
| 2     |                                      |                 |                               |                      |
| 3     |                                      |                 |                               |                      |
| 4     |                                      |                 |                               |                      |
| 5     |                                      |                 |                               |                      |
| 6     |                                      |                 |                               |                      |
| 7     |                                      |                 |                               |                      |
| 8     |                                      |                 |                               |                      |
| 9     |                                      |                 |                               |                      |
| 10    |                                      |                 |                               |                      |
| 11    |                                      |                 |                               |                      |
| 12    |                                      |                 |                               |                      |
| 13    |                                      |                 |                               |                      |
| 14    |                                      |                 |                               |                      |
| 15    |                                      |                 |                               |                      |
| 16    |                                      |                 |                               |                      |
| 17    |                                      |                 |                               |                      |
| 18    |                                      |                 |                               |                      |
| 19    |                                      |                 |                               |                      |
| 20    |                                      |                 |                               |                      |
| 21    |                                      |                 |                               |                      |

#### **GENESIS OF THE REPORT**

## 1. Overall Management:

Jamyang Galey, Director
Department of Employment,
Ministry of Labour Human Resources

## 2. Questionnaire and Training Coordinator

• Phuentsho Yuden, Sr. Statistical Officer

### 3. Sample Design

- Tandin Dorji, Sr. Statistical Officer
- Geduen Wangdi, Research Officer

### 4. Field Operation

- Tandin Dorji, Sr. Statistical Officer
- Phuentsho Yuden, Sr. Statistical Officer
- Geduen Wangdi, Research Officer
- Dechen Dema, Research Officer

### 5. <u>Data Processing</u>

• Dechen Dema, Research Officer

## 6. Compilation of Report

- Phuentsho Yuden, Sr. Statistical Officer
- Dechen Wangmo, Research Officer

## 7. Administrative and Finance

• Geduen Wangdi, Reasearch Officer